

## HANDBOOK OF THE INTEGRATED MANAGEMENT SYSTEM

## **POLICY**

**ANEXX IX** 

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AIMEN (Asociación de Investigación Metalúrgica del Noroeste) is a private non-profit organization dedicated to developing and strengthening the competitiveness of companies by fostering and implementing R&D&I activities and offering technological services with a high added value.

The main objective of our Technological Centre is to improve the technological capabilities of the companies, thus increasing their levels of competitiveness and excellence. With that objective in mind, we offer the following service areas:

- Testing and Analysis
- Industrial Services
- Research, Development and Innovation

Within this framework, AIMEN works towards the following general objectives:

- The development of an active client service policy that allows to identify its needs and expectations and to implement the elements that fulfil its needs.
- The continued improvement of management tools that are applicable to its activity, leading to a greater efficiency in the internal task management.

In order to reach these objectives, the Centre has developed an Integrated Management System based on the following fundamentals:

- Implementation of ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 and UNE 73401:1995 as references to develop the Integrated Management System and to meet its requirements.
- Compliance with ISO17025:2017 for all activities certifiable by ENAC (Entidad Nacional de Acreditación).
- Commitment to compliance with the UNE 166002:2021 for all R&D&i activities, ensuring the stimulation and recognition of innovative people and the commitment to the expected results.
- Compliance with UNE-EN 9100:2018 for all activities under the specific requirements of the aerospace and defense industries.
- Compliance with UNE-EN ISO 3834:2006 for fusion welding of metallic materials.
- Commitment to the protection of the environment through the sustainable use of resources and the reduction of the environmental impact due to the Centre's activities by means of waste management, regulatory compliance, pollution prevention and development of good practices to minimize, reuse and give value to generated waste.
- Commitment to provide safe and healthy working conditions for the prevention of work-related injury and ill health, as well as to eliminate hazards and reduce OH&S risks, with permanent consultation and participation of workers and their representatives.
- Commitment to good professional practices and to the quality of tests and services offered to clients.
- Commitment to continued improvement of the Integrated System Management, as well as to the continued improvement of its performance.
- Commitment to meeting all regulatory requirements applicable to the Centre's activities, as well as to all the requirements set by the organization itself.

The Management is well aware of the fact that, in order to maintain and develop all the aforementioned objectives, all the staff of the Organization must provide suitable material and human resources, know the documents regarding the Integrated Management System, and implement the directions, procedures and instructions arising from the IMS documents in their work. With this goal in mind, it fosters and supports a training program for its entire staff.

In Porriño, Spain, 6th June 2022

Mr. Jesús Ángel Lago Gestido General Manager